

Jemena Electricity Networks (Vic) Ltd (JEN) Commonly Requested Distribution Services Schedule of charges for 2017 (effective from 1 January 2017)

- a) The following **fee based** and **quoted** services apply throughout JEN's distribution area.
- b) Where a service charge is recorded as **quoted**, JEN will provide a quote for the service.
- c) Business hours are between 7:30 am to 4:00 pm during weekdays.
- d) After hours are those hours that are outside the business hours.
- e) JEN does not schedule distribution services during public holidays.

Application of fixed prices for after hours services:

- f) The fixed prices for after hours service vehicle visits apply to services that are performed after hours without an appointment. Generally the work is scheduled with other planned work. When a customer requires the work to be performed after hours requiring workers to be 'called out'—because no other planned work has been scheduled or the customer has requested the work to be undertaken at a specific time made by appointment—JEN will apply the quoted service process for 'After hours service truck by appointment'.
- g) Where an 'After hours service truck by appointment' is cancelled with or without notice after 3.00 PM:
 - a. either on the day scheduled for the service provision, if that day is a business day, or
 - b. on the preceding business day, when the work is scheduled for a weekend dayJEN will charge the customer the quoted service charge less any material cost included in the quote.

Fee based services – Fee based services are those services for which costs are generally similar and do not vary significantly among customers. The fees represent JEN's average cost of providing the service. The fees shown below have been approved by the Australian Energy Regulator (AER).

Quoted services – Quoted services are those services for which the costs vary significantly depending on the particulars of the service being provided. For quoted services, the AER has placed a cap on the applicable labour rates (inclusive of margins and all overheads) :

- i) Unit rate per field worker hour during business hours is \$105.10 (excluding GST)
- ii) Unit rate per field worker hour during after hours is \$130.09 (excluding GST)
- iii) Unit rate per back office hour is \$84.74 (excluding GST)
- iv) Unit rate per technical officer hour during business hours is \$145.42
- v) Unit rate per technical officer hour during after hours is \$170.19
- vi) Unit rate per engineer hour during business hours is \$189.20
- vii) Unit rate per engineer hour during after hours is \$207.12

When a charge is recorded as **quoted**, JEN will apply the above rates. Materials for quoted services are recovered at cost.

Jemena Electricity Networks (Vic) Ltd (JEN)
Commonly Requested Distribution Services
Schedule of charges for 2017 (effective from 1 January 2017)

Distribution services		Business Hours			After Hours		
Routine new connections where JEN is the responsible for metering customers < 100 amps	Product code	Price excluding GST	Price including GST	Product code	Price excluding GST	Price including GST	
Connection – single phase service	ND1PBH	\$580.69	\$638.76	ND1PAH	\$580.69	\$638.76	
Connection – three phase service with direct connected metering	ND3PBH	\$752.44	\$827.69	ND3PAH	\$752.44	\$827.69	
Connection – three phase service greater than 100 amps requiring current transformer (CT) metering		Quoted	Quoted		Quoted	Quoted	
Routine new connections where JEN is not the responsible for metering customers < 100 amps							
Connection – single phase service	NDEXBH	\$580.69	\$638.76	NDEXAH	\$580.69	\$638.76	
Connection – three phase service with direct connected metering	NCEXBH	\$752.44	\$827.69	NCEXAH	\$752.44	\$827.69	
Connection – three phase service greater than 100 amps requiring current transformer (CT) metering.		Quoted	Quoted		Quoted	Quoted	
Temporary Supply							
Single-Phase Temporary supply – overhead supply with coincident abolishment	BTSOBH	\$565.59	\$622.15	BTSOAH	\$565.59	\$622.15	
Three-Phase Temporary supply – overhead supply with coincident abolishment	BTSPBH	\$723.77	\$796.15	BTSPA H	\$723.77	\$796.15	
Field Officer Visits							
Manual energisation of new premises (fuse insert)	RENPBH	\$35.46	\$39.01	RENPAH	\$56.36	\$61.99	
Manual re-energisation of existing premises (fuse insert)	REENBH	\$35.46	\$39.01	REENAH	\$56.36	\$61.99	
Manual de-energisation of existing premises (fuse removal)	DEENBH	\$54.72	\$60.19	DEENAH	\$71.85	\$79.04	
Temporary disconnect – reconnect for non-payment	RCADBH	\$67.11	\$73.82	RCADAH	\$74.94	\$82.43	
Manual special meter read	SPRDBH	\$31.68	\$34.85	NA	NA	NA	
Service vehicle visits							
Service vehicle visit	SVTKBH	\$440.76	\$484.84	SVTKAH	\$579.35	\$637.29	
Wasted service vehicle visit (not JEN's fault)	WSVRBH	\$408.77	\$449.65	WSVRAH	\$579.35	\$637.28	
Fault response (not JEN's fault)	FRNJBH	\$440.76	\$484.84	FRNJAH	\$579.35	\$637.29	
After hours service truck by appointment		NA	NA		Quoted	Quoted	
Meter installation test							
Retest of types 5 and 6 metering installations for first tier customers	MTALBH	\$373.34	\$410.67	MTALAH	\$614.44	\$675.88	

Distribution services	Business Hours			After Hours		
	Product code	Price excluding GST	Price including GST	Product code	Price excluding GST	Price including GST
Miscellaneous distribution services						
Temporary covering of low voltage mains and service lines		Quoted	Quoted		Quoted	Quoted
Elective undergrounding where an existing overhead service exists		Quoted	Quoted		Quoted	Quoted
High load escorts—lifting of overhead lines		Quoted	Quoted		Quoted	Quoted
Restoration of overhead service cables pulled down by transport vehicles transporting high loads		Quoted	Quoted		Quoted	Quoted
Supply abolishment		Quoted	Quoted		Quoted	Quoted
Rearrangement of network assets at customer request, excluding alteration and relocation of existing public lighting services		Quoted	Quoted		Quoted	Quoted
Reserve feeder						
Reserve feeder - \$/kW per annum		\$15.17	\$16.69		NA	NA
Meter data services						
Type 7 metering (meter data service)	MDCH	\$0.604	\$0.664	NA	NA	NA
Metering Charges (p.a.) for customers consuming >160mwh per year						
3 phase direct connected meter provision	3DCG	\$179.79	\$197.76	NA	NA	NA
3 phase CT meter provision	3CTG	\$312.64	\$343.91	NA	NA	NA
Monthly read meter	MDMG	\$84.72	\$93.20	NA	NA	NA
Quarterly read meter	MDQG	\$28.23	\$31.05	NA	NA	NA
AMI Meter Charges(per annum per meter) Customers consuming <160 MWh per annum						
Single Phase Non-Off Peak per meter/pa	1PNOP	\$84.96	\$93.46	NA	NA	NA
Single Phase Off-Peak per meter/pa*	1POP	\$84.96	\$93.46	NA	NA	NA
Multi Phase Direct Connect per meter/pa	3DCL	\$103.15	\$113.47	NA	NA	NA
Multi Phase CT per meter/pa	3CTL	\$114.85	\$126.34	NA	NA	NA
Remote AMI Metering Services						
Remote meter re-configuration		\$50.14	\$55.15	NA	NA	NA
Remote de-energisation		\$9.58	\$10.54	NA	NA	NA
Remote re-energisation		\$9.58	\$10.54	NA	NA	NA
Remote Special Meter Read		\$0.00	\$0.00	NA	NA	NA
AMI Metering Exit Fees						
Single Phase		\$561.71	\$617.88	NA	NA	NA
Single Phase, Two element		\$559.99	\$615.98	NA	NA	NA
Three Phase Direct Connect		\$584.38	\$642.82	NA	NA	NA
Three Phase CT		\$587.55	\$646.30	NA	NA	NA

¹: *Responsible Person* has the meaning given in the *National Electricity Rules*

Jemena Electricity Networks (Vic) Ltd (JEN)
Public Lighting OMR (operation, maintenance & repair) charges per annum
(effective from 1 January 2017)

Light Type	OMR charge excluding GST	OMR charge including GST
Mercury Vapour 80 watt	\$51.31	\$56.44
Sodium High Pressure 150 watt	\$95.69	\$105.25
Sodium High Pressure 250 watt	\$96.84	\$106.52
55W Incandescent	\$64.14	\$70.55
Fluorescent 20 watt	\$64.14	\$70.55
Fluorescent 40 watt	\$64.14	\$70.55
Fluorescent 80 watt	\$64.14	\$70.55
Mercury Vapour 50 watt	\$64.14	\$70.55
Mercury Vapour 125 watt	\$75.42	\$82.97
Mercury Vapour 250 watt	\$92.96	\$102.26
Mercury Vapour 400 watt	\$104.59	\$115.04
Sodium High Pressure 50 watt	\$119.61	\$131.57
Sodium Low Pressure 90 watt	\$101.43	\$111.57
Sodium High Pressure 100 watt	\$131.09	\$144.20
Sodium High Pressure 400 watt	\$128.79	\$141.67
Metal Halide 70 watt	\$131.86	\$145.05
Metal Halide 150 watt	\$212.42	\$233.67
Metal Halide 250 watt	\$208.20	\$229.02
Incandescent 100 watt	\$80.04	\$88.05
Incandescent 150 watt	\$100.05	\$110.06
Sodium High Pressure 250 watt (24 hrs)	\$151.07	\$166.17
Metal Halide 100 watt	\$212.42	\$233.67

Energy efficient lights		
Light Type	OMR charge excluding GST	OMR charge including GST
T5 2X14W	\$34.20	\$37.61
T5 (2x24W)	\$38.51	\$42.36
LED 18W	\$20.56	\$22.62
Compact Fluoro 32W	\$29.49	\$32.44
Compact Fluoro 42W	\$33.26	\$36.59

**Commercial Offer – Energy Efficient Lights
Public Lighting Excluded Services (OMR) Charges**

The light types outlined below do not currently have an AER approved OMR charge. Accordingly, Jemena Electricity Network will enter into a commercial contract with public lighting customers for these Jemena approved light types. These charges will apply until such time as an AER approved OMR charges is issued.

Contract Offer - per year		
Light Type*	OMR charge excluding GST	OMR charge including GST
Category P LED (Minor Roads)	\$20.56	\$22.62
Category V LED, L1 - the LED equivalent for a 150W High Pressure Sodium (HPS)	\$56.28	\$61.91
Category V LED, L2 – the LED equivalent for a 250W High Pressure Sodium (HPS)	\$57.29	\$63.02

*The light types above capture both standard and non-standard (decorative) assets.