

Simplifying high-rise Natural Gas.

Jemena is changing the way it provides Natural Gas metering to new high-rise developments.

Jemena owns and operates the largest gas distribution network in New South Wales, delivering Natural Gas safely and reliably to over 1.4 million customers each year. As of 1 July 2020, we will be simplifying our high-rise products by phasing out our product solutions that include hot water metering. These changes will allow Jemena to:

- Help reduce costs and put downward pressure on total gas network tariffs
- Focus on our core strengths
- Align with other gas distributors in Australia
- Ultimately, help keep Natural Gas competitive.



Solutions no longer provided from 1 July 2020

INDIVIDUAL GAS & HOT WATER METERING

A solution used in high-rise sites that install a centralised hot water system, as well as individual gas appliances in each apartment, e.g. cooktops, heating and BBQ bayonet points.

Products supplied

A single centralised plant gas meter measures the gas used by the centralised hot water system



Centralised plant
Gas meter

Individual hot water meters to determine the consumption by apartment



Individual
Hot water meters

Individual gas meters at each apartment to measure other gas appliances used



Individual
Gas meters

Billing

- Jemena supplies the gas and hot water meter readings to each energy retailer
- The energy retailer bills each End User based on their hot water consumption and individual gas consumption

FROM RETAILER
TO HOMEOWNER
HOT WATER LITRES USED x MJ/L TO HEAT: \$XXX
OTHER GAS CONSUMPTION: \$\$ / MJ
TOTAL: \$XXXX

INDIVIDUAL HOT WATER METERING

A solution used in high-rise sites that install a centralised hot water system, and individual gas cooktops in each apartment.

Products supplied

A single centralised plant gas meter measures the gas used by the centralised hot water system



Centralised plant
Gas meter

Individual hot water meters to determine the consumption by apartment



Individual
Hot water meters

Billing

- Jemena supplies hot water meter readings to each End Users energy retailer
- Jemena also supplies a reading for gas cooktop consumption to the Body Corporates' chosen energy retailer
- The End User receives one gas bill from their chosen energy retailer based on their hot water consumption
- The body corporate apportions the cost of gas cooking per apartment

STRATA LEVY
TO OCCUPANT
GAS COOKTOP CONSUMPTION: \$\$ / MJ
TOTAL: \$XXXX

FROM RETAILER
TO HOMEOWNER
HOT WATER LITRES USED XX MJ/L TO HEAT: \$\$\$
TOTAL: \$XXXX

Solutions available now and into the future

INDIVIDUAL GAS METERING

A solution used in high-rise sites that install individual gas water systems for each apartment, rather than a centralised system. These apartments may choose to have other cooling or heating appliances, without affecting their meter requirements.

Products supplied

Individual gas meters to determine the consumption by apartment



Individual Gas meters



Billing

- Jemena supplies gas meter readings to each energy retailer
- The End User receives one bill from their chosen energy retailer based on their individual gas consumption

FROM RETAILER

TO OCCUPANT

TOTAL GAS CONSUMPTION:
\$\$ / MJ

TOTAL: \$XXXX

BOUNDARY GAS METERING

A solution provided to high-rise sites that have selected an Embedded Network Provider to setup, maintain and supply the site with centralised hot water services & gas supply for other individual gas appliances e.g. cooktops.

Products supplied

A single ground level boundary gas meter is installed by Jemena



Boundary Gas meter



Billing

- The Embedded Network Provider (ENP) is billed for the sites' total gas consumption by its energy retailer. Gas meter readings are supplied by Jemena
- The Embedded Network Provider bills the End User based on their water consumption and fixed \$/day charge for other gas appliances

FROM ENP

TO OCCUPANT

GAS HOT WATER SERVICE: \$\$ / LITRE

UNMETERED GAS COOKING: \$\$ / DAY

SUPPLY CHARGE: \$XXX

TOTAL: \$XXXX