

# CONNECTION APPLICATION DETACHED RESIDENTIAL PREMISES



This form is to be completed for a new gas connection of detached residential premises except for applications lodged through *our electronic business system*. Please complete all sections of this form or mark "Not Applicable" as required. We reserve the right to reject the application if it does not contain sufficient information, including full contact details for both the Applicant and (if applicable) the Owner.

The *applicant* hereby applies for connection of the *supply address* to the gas distribution network in accordance with the requirements of the Model Standing Offer dated May 2016. *Italicised* terms in this form have the meaning given to those terms in the Model Standing Offer. Please contact us if you would like a hard-copy of the Model Standing Offer and we will post you a copy.

## Applicant details

Name: \_\_\_\_\_

Company: \_\_\_\_\_

Address: \_\_\_\_\_

Mobile: \_\_\_\_\_ Phone: \_\_\_\_\_ Fax: \_\_\_\_\_

Email: \_\_\_\_\_

If *applicant* is a company: Representative/Contact: \_\_\_\_\_ ABN: \_\_\_\_\_

If you are not the owner of the *supply address*, in what capacity are you making this *application* [e.g. builder, tenant]: \_\_\_\_\_

## Owner details (if you are not the owner of the *supply address*)

Name: \_\_\_\_\_ Contact Number: \_\_\_\_\_

Address: \_\_\_\_\_

Email: \_\_\_\_\_

## Plumber/gasfitter/builder details

Name of plumber/gasfitter/builder: \_\_\_\_\_ Licence Number: \_\_\_\_\_

Email: \_\_\_\_\_ Contact Number: \_\_\_\_\_

## Supply Address details

Lot Number: \_\_\_\_\_ DP Number: \_\_\_\_\_ Estate Name: \_\_\_\_\_

Unit/House Number: \_\_\_\_\_ Street Name: \_\_\_\_\_

Suburb: \_\_\_\_\_ Postcode: \_\_\_\_\_

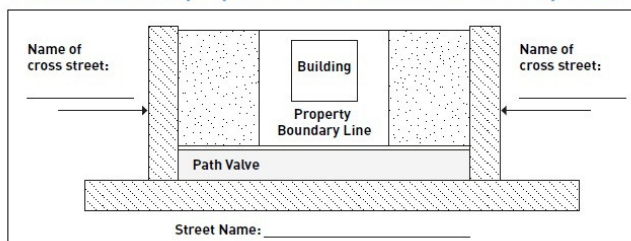
## Connection service required (refer descriptions on next page)

New Home       Existing Home       Residential Meter Kit       Residential Path Valve

**Site Conditions:** Please tick all applicable (attach site plans if relevant) and mark the requested meter location on the map below.

- Battle-axe block       Cliff/wall/steps (greater than 3m in height)       Other obstruction? If yes, please specify: \_\_\_\_\_
- Shared driveway       Service length in excess of 25m measured from \_\_\_\_\_  
the property boundary to the meter location
- High-traffic road

Please mark the proposed meter location on the map below.



Comments:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Appliance details:** Please tick as appropriate

- |   |   |   |
|---|---|---|
| <input type="checkbox"/> Standard Package (hot water, cook top and bayonet point) | <input type="checkbox"/> Hot water system - storage           | <input type="checkbox"/> Heating - unflued or bayonet point |
| <input type="checkbox"/> Wall oven  | <input type="checkbox"/> Hot water system - continuous flow   | <input type="checkbox"/> Heating - log fire                 |
| <input type="checkbox"/> Range  | <input type="checkbox"/> Hot water system - solar gas boosted | <input type="checkbox"/> Heating - flued                    |
| <input type="checkbox"/> Cook top   | <input type="checkbox"/> Clothes dryer                        | <input type="checkbox"/> Heating - central heating          |
| <input type="checkbox"/> Other appliance: please specify: _____                   | <input type="checkbox"/> Pool/spa heater                      | <input type="checkbox"/> BBQ                                |

Estimated Total MJ load per hr (if known) \_\_\_\_\_

**Gas retailer**

Do you currently have a retail gas agreement with a retailer for the supply address?  Yes  No

If **yes:** Name of retailer: \_\_\_\_\_ Customer number: \_\_\_\_\_

Note: if you do not specify a retailer and provide the customer number allocated by the retailer for the supply address, then subject to the terms of clause 4 of the Model Standing Offer, unless we agree otherwise with you, we will be entitled to (1) nominate a retailer to sell gas to the supply address, (2) reject this application or (3) not proceed with the application until you advise us of the details of the retailer for the supply address. We may, on your request, establish the connection but leave the meter wadded/locked (i.e. not allocate a retailer to the supply address). Please indicate here if you wish to discuss this with us.  Yes

**Optional: Expedited offer and acceptance**

You can request an expedited offer and acceptance which means that if your application meets our site condition and usage requirements for a basic connection service, you will automatically be taken to have accepted an offer for that service under our Model Standing Offer.

Do you request an expedited connection?  Yes  No

If **yes**, is an offer in terms of the relevant Model Standing Offer acceptable?  Yes  No  
Note: if (1) you request an expedited connection and accept the terms of the Model Standing Offer, and (2) the supply address satisfies the site condition requirements for a basic connection service, then subject to the terms of clause 1 of the Model Standing Offer on the day we receive this application, we are deemed to have made, and you are deemed to have accepted, an offer in the form of our standard form of letter of offer for that service, incorporating the terms and conditions of the Model Standing Offer. We and you will then both be contractually bound by the terms of our Model Standing Offer.

**Acknowledgement and authority**

(1) You acknowledge that we will base our offer on the information provided in this application, confirm that the information provided in the application is true and correct, and agree to notify us if any of the information in the application changes. (2) If you are not the owner of the supply address, you confirm that you are authorised to make this application on behalf of the owner and that the owner has consented to the application. (3) You consent, and (if applicable) you confirm that you have obtained the client's consent, to (A) our collection, use and disclosure of the personal information included in this application according to our Model Standing Offer and our privacy policy, and (B) to the disclosure of the application to the allocated retailer and to that retailer's use of the information in the application, including personal information, for the purposes of supplying gas to the supply address and contacting you or the client. Please contact us if you would like a hard-copy of the Model Standing Offer or our privacy policy and we will post you a copy.

I agree and confirm (1) the statements above in relation to the information in the application; (2) that I am authorised to make this application; and (3) that I consent, and where applicable the client consents, to the collection, use and disclosure of the personal information included in this application as set out above.

Signature of applicant: \_\_\_\_\_ Date: \_\_\_\_ / \_\_\_\_ / \_\_\_\_

Notes:

(1) If the supply address satisfies the site condition requirements under the Model Standing Offer and you have provided us with any additional information we require to assess the application, we will offer you a basic connection service on the terms set out in the Model Standing Offer.

(2) Otherwise, the negotiated connection process applies and we will offer you a negotiated connection service. Further information about our negotiated connection process is available on our website: www.jemema.com.au Generally, terms of a negotiated connection service will be the same as the terms of the Model Standing Offer, amended to reflect the payment of charges (if any) for the connection. Please contact us if you would like a hard-copy of the negotiation process or our standard terms and conditions and we will post you a copy.

(3) We will provide an offer for a basic connection service or advise you that the negotiated connection process applies within 10 business days after receiving a properly completed application or, where we required additional information to assess the application, within 10 business days after receiving that additional information.

**How would you like the offer sent?**  Email  Mail

**Please return the completed form to:**

**New Connections**

Email: netconnect@jemena.com.au Mail: PO Box 1220, North Sydney NSW 2059

**Connection Service Description**

**New Home Service / Existing Home Service**

This service comprises the connection of a new home or existing home to our natural gas network and includes us providing and installing:

- a) a client service pipe from our gas main to the meter location;
- b) a meter set at the meter location; and
- c) such other metering equipment as determined by us.

**Residential Meter Kit Service**

This service comprises the provision by us of a meter kit for a new or existing home, with all other work performed by your plumber or gas-fitter.

**Residential Path Valve Service**

This service comprises the provision by us of a meter kit for a new or existing home and installation by us of a service pipe from our natural gas network to a path valve approximately 225mm outside the property boundary, with all other work including installation of the path valve performed by your plumber or gas-fitter.