

⚡ About us

Jemena distributes electricity safely and reliably to more than 343,000 homes and businesses across the north and north-western suburbs of Melbourne.

We own and maintain the poles and wires that bring electricity to you.



Take control of your power usage



Start taking control of your power today and save on your power bill by signing up to Jemena's Electricity Outlook Portal.

Our portal is free and connects directly to your smart meter and lets you:

- See how much electricity you use, when you use it, and how much it costs you
- Compare electricity, gas and solar offers at a glance, potentially saving hundreds on your bill
- Sign up for SMS updates on outages and restoration times

Sign up now at electricityoutlook.jemena.com.au



Contact us

Feedback and Enquiries
1300 131 871 (8am – 5pm)

Faults and Emergencies
131 626 (24 hours)

www.jemena.com.au



@JemenaLtd



We speak your language

If you need an interpreter, call 13 14 50

13 14 50 إذا كنت بحاجة إلى مترجم إتصل بالرقم

如果您需要口译员，请致电 1314 50

Αν χρειάζεστε διερμηνέα, τηλεφωνήστε στο 13 14 50



Translating and
Interpreting Service:
13 14 50





On very hot days, households can use three times more power than usual. This can place home energy bills – and your local electricity grid – under pressure.

Jemena's Power Changers Community Connections program offers handy energy saving and efficiency advice for local communities, helping them save on bills while staying cool over the Summer.



Other resources

Power Changers Community Connections program
jemena.com.au/power-changers

Community services
uniting.org

Compare energy deals
compare.energy.vic.gov.au

Energy saving tips
(available in 33 languages)
yourenergysavings.gov.au



4 easy energy saving tips

Here are some tips to stay comfortable this Summer, while saving on energy:



Use fans whenever possible. They're much cheaper to run than air conditioners



Cook dinner on the BBQ on hot days - it'll save electricity and reduce heat in the house



Set your air conditioner to 24-26° C and clean the filter regularly to help it run more efficiently



Check your fridge or freezer seals are tight and there's room for air to circulate within and around the appliance

Learn more at jemena.com.au/power-changers