



# Jemena Gas Networks (NSW) Ltd

## JGN Reference Tariff Schedule

1 July 2020 to 30 June 2021



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JGN Reference Tariff Schedule

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## Overview

On 5 June 2020, the Australian Energy Regulator (**AER**) made its final determination for Jemena Gas Networks (NSW) Ltd (**JGN**) access arrangement (**2020 AA**), **to apply for the period from 1 July 2020 to 30 June 2025**.<sup>1</sup> The 2020 AA describes the reference services that JGN offers, sets out (in Schedule 2) the initial reference tariffs that apply to those services from 1 July 2020, and includes a mechanism for variation of tariffs annually, effective 1 July.

Reference tariffs are subject to variation annually in accordance with Section 3 of the 2020 AA (Reference Tariffs and Tariff Variation Mechanism). The reference tariffs that follow are the initial reference tariffs contained within schedule 2 of JGNs 2020 AA. JGN is the service provider and the tariffs are expressed in 2020-21 dollars and are exclusive of GST.

Annual variations are subject to AER approval.

The 2020 AA is available at <http://www.aer.gov.au/> or <http://www.jemena.com.au/>.

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<sup>1</sup> The Access Arrangement: JGN's NSW gas distribution networks, 1 July 2020 – 30 June 2025, 5 June 2019.

## 1. Introduction

- a) This initial reference tariff schedule sets out the reference tariffs that apply for the reference service under JGN's 2020-25 access arrangement.
- b) The reference tariffs are expressed in real 2020-21 dollars and are exclusive of GST.
- c) There may be more than one reference tariff for the reference service.
- d) The reference tariffs available for the reference service depend upon the tariff class assigned by JGN to the delivery point to which the reference service will be provided.
- e) In addition to setting out the tariff classes and the reference tariffs, this reference tariff Schedule sets out the tariff components and assignment criteria used in determining the availability of different reference tariffs.
- f) The reference tariffs will take effect from 1 July 2020 and will apply until amended in accordance with section 3 of the access arrangement. When the reference tariffs are amended, the updated reference tariff schedule will be published on Jemena's website.

## 2. Tariff assignment criteria

### 2.1 Elements for tariff assignment

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- a) The Service Provider determines the appropriate Tariff Class for a Delivery Point based on each of the following elements:
  - i) customer groups;
  - ii) tariff categories; and
  - iii) classification by location.
- b) The assignment criteria for each relevant element must be satisfied in order for a Delivery Point to qualify for a particular Tariff Class.
- c) Each Tariff Class is allocated a code which reflects the assignment criteria for each of the elements using the following format:

*[G][CAT]-[Location]*

where:

*[G]* is a single character defining the customer group (V for Volume or D for Demand). Customer groups are described in clause 2.2 below;

*[CAT]* is a category name or abbreviation. If omitted then the Tariff Class is not described by reference to a tariff category. The assignment criteria for the tariff categories are described in clause 2.3 below; and

*[Location]* is the location identifier. If equal to 0, or omitted, then the Tariff Class is not described by reference to a specific part of the Network. The assignment criteria for classification by location is described in clause 2.4 below.

### 2.2 Tariff customer groups

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- a) The customer group that applies to a Delivery Point is determined on the basis of the characteristics of the Energy requirements of the Customer and any End Consumer at that Delivery Point.
- b) The assignment criteria for determining the customer group are as follows:
  - (i) **Demand Tariff:** A Delivery Point can be assigned to the Demand Tariff customer group where:
    - (A) the Quantity of Gas withdrawn at that Delivery Point is reasonably expected to be equal to or greater than 10 TJ of Gas per annum;
    - (B) all Gas delivered to that Delivery Point is used on the premises to meet the production or Energy requirements of:
      - a single Business Customer occupying those premises; or
      - a Customer operating a centralised gas-fired electricity generation plant or system that supplies electricity and cogenerated thermal energy

directly to a group of substantially non-residential End Consumers<sup>2</sup> occupying the same or nearby premises<sup>3</sup>; and

- (C) the Service Provider has accurate and complete information to enable Load Shedding procedures to be implemented at the Delivery Point.

Assignment to a Demand Tariff is for a minimum period of 12 months.

- (ii) **Volume Tariff:** A Delivery Point can be assigned to the Volume Tariff customer group where the Delivery Point does not satisfy the Demand Tariff customer group assignment criteria. Examples of Delivery Points which will be assigned to the Volume Tariff customer group include Delivery Points where all Gas delivered to that Delivery Point is used on the premises to meet the production or Energy requirements of:

- (A) a single Residential Customer;
- (B) a single Business Customer who is reasonably expected to consume less than 10 TJ of Gas per annum;
- (C) a Customer operating a centralised gas-fired electricity generation plant or system that supplies electricity and cogenerated thermal energy directly to a group of substantially non-residential End Consumers occupying the same or nearby premises,<sup>2</sup> and the Delivery Point is reasonably expected to withdraw less than 10 TJ of Gas per annum; or
- (D) a group of End Consumers (business and/or residential) occupying a single, multi-occupancy premises where Gas is withdrawn by a single Customer at a Delivery Point (other than as contemplated under paragraph (C) above);

## 2.3 Tariff category

- a) Where convenient, the Service Provider uses a tariff category to group a number of Tariff Classes together to describe a common, but not complete, sub-set of assignment criteria. For example, the assignment criteria for all Demand Tariffs that fall into the capacity category have a common “category criteria” but separate “location criteria”.
- b) Tariff categories for Demand Tariffs, and the corresponding category assignment criteria are as follows:

Abbreviation	Category	Criteria
DC	Capacity	This category is used for Delivery Points which meet the criteria for a Demand Tariff, and have not been assigned to another Demand Tariff category, such as the 'Capacity - 1st Response' or 'Throughput' categories.
DCFR	Capacity – 1st Response	<p>This category is only available for Delivery Points that were assigned to this category on or before 1 July 2015 and have continued to be assigned to this category.</p> <p>Delivery Points in this tariff category must continue to satisfy (to the Service Provider's reasonable satisfaction) the following criteria:</p> <p>a) peak hourly historical demand is consistently greater than 350 GJ/hr, but no more than the MHQ;</p> <p>b) the User has provided the Service Provider with a documented Curtailment Plan (as defined in the Reference Service Agreement) for the Delivery Point</p>

<sup>2</sup> As a guide, the Service Provider will consider a group of End Consumer to be substantially non-residential where less than 50% (by number of End Consumers) of the group use Energy principally for personal, domestic or household purposes.

<sup>3</sup> In these circumstances, only the Delivery Point of the Customer would be recognised in the Service Provider's systems. Subsequent on-supply to End Consumers by that Customer would not be individually represented in the Service Provider's systems.

Abbreviation	Category	Criteria
		<p>which is acceptable to the Service Provider and contains ELMS Data (as defined in the Reference Service Agreement) required by the Service Provider, contact personnel and site procedures for reducing load in accordance with the ELMS Data, including times for various stages of load reduction;</p> <p>c) under the Curtailment Plan and ELMS Data held by the Service Provider, at least 40% of peak historical hourly demand is nominated for reduction in Load Shedding priority 1 and that reduction could be expected to be reduced within no more than 6 hours of first contact;</p> <p>d) the Curtailment Plan and all ELMS Data is up to date (with a minimum review period of 24 months);</p> <p>e) the Service Provider is able to continuously monitor hourly demand from the Delivery Station at the site, or other sampling frequency acceptable to the Service Provider; and</p> <p>f) in any Load Shedding procedure initiated by the Service Provider in the past two years which involved the Delivery Point, the level of hourly demand at the Delivery Point was no more than the hourly demand anticipated after each stage of reduction as set out in the Curtailment Plan.</p>
DT	Throughput	Assignment to this tariff category is made upon User request. This tariff category is used for Delivery Points which meet the criteria for a Demand Tariff.
DMT	Major End Customer Throughput	<p>Assignment to this tariff category is made upon User request.</p> <p>This tariff category is used for Delivery Points which meet the criteria for a Demand Tariff and which also satisfy the following additional criteria:</p> <p>a) the average daily consumption in any 12 month period multiplied by 1.33 is greater than 10 times the contractual MHQ<sup>4</sup> for the Delivery Point for the same period; and</p> <p>b) the Delivery Point is located in location identifiers 1, 2, 3, 4 or 5.</p>
DMTFR	Major End Customer Throughput – First Response	<p>This category is only available for Delivery Points that were assigned to this category on or before 1 July 2015 and have continued to be assigned to this category.</p> <p>Delivery Points in this tariff category must continue to meet the criteria for a Major End Customer Throughput Tariff and satisfy (to the Service Provider's reasonable satisfaction) the following additional criteria:</p> <p>a) peak hourly historical demand is consistently greater than 350 GJ/hr, but no more than the MHQ;</p> <p>b) the User has provided the Service Provider with a documented Curtailment Plan for the Delivery Point which is acceptable to the Service Provider and contains ELMS Data (as defined in the Reference Service Agreement) required by the Service Provider, contact personnel and site procedures for reducing load in accordance with the ELMS Data, including times for various stages of load reduction;</p> <p>c) under the Curtailment Plan and ELMS Data held by the Service Provider, at least 40% of peak historical hourly demand is nominated for reduction in Load Shedding priority 1 and that reduction could be expected to be reduced within no more than 6 hours of first contact;</p> <p>d) the Curtailment Plan and all ELMS Data is up to date (with a minimum review period of 24 months);</p> <p>e) the Service Provider is able to continuously monitor hourly demand from the Delivery Station at the site, or other sampling frequency acceptable to the Service Provider; and</p> <p>f) in any Load Shedding procedure initiated by the Service Provider in the past two years which involved the Delivery Point, the level of hourly demand at the Delivery Point was no more than the hourly demand</p>

<sup>4</sup> If the contractual MHQ has changed in a period then the lowest contractual MHQ is used.



Abbreviation	Category	Criteria
		anticipated after each stage of reduction as set out in the Curtailment Plan.

c) Tariff categories for Volume Tariffs and corresponding assignment criteria are as follows:

Abbreviation	Category	Criteria
VI	Individual	This category applies where either: <ul style="list-style-type: none"> <li>all Gas withdrawn at the Delivery Point is measured by the Service Provider by individually metering the Energy consumption of the Customer (including the consumption of hot water supplied through a centralised residential gas hot water system); or</li> <li>the Delivery Point meets the Volume Tariff customer group assignment criteria in paragraph 2.2(b)(ii)(C) above.</li> </ul>
VB	Boundary	This category applies where a Delivery Point meets the Volume Tariff customer group assignment criteria in paragraph 2.2(b)(ii)(D) and has not been assigned to a tariff in the VRT category. <sup>2</sup>
VRT	Residential Distributed Generation Technology	Assignment to this category is made upon User request. This category is available for a Delivery Point at which all Gas is consumed on the premises by a Customer operating a gas-fired electricity generation plant or system that supplies electricity and cogenerated thermal energy directly to a group of substantially residential End Consumers <sup>5</sup> occupying the same or nearby premises, and the Delivery Point is reasonably expected to withdraw more than 25 TJ of Gas per annum. <sup>2</sup>

d) Where a Delivery Point is eligible for more than one tariff category, the User or Prospective User can nominate the discretionary element of the tariff category in accordance with part 4 of this Schedule. For example, a User or Prospective User may request to be placed in the 'Throughput' category. The Service Provider may refuse a nomination by a User or Prospective User if it does not consider the Delivery Point to be eligible.

## 2.4 Classification by location

Where assignment criteria for a Tariff Class depend upon the location of the Delivery Point, the following location criteria will be used.

Location Identifier	Applies to Delivery Points located in:	
0 or omitted	All areas in the Network	
Coastal	The Wilton Network Section (used for VI and VB Volume Tariffs only – see identifiers 1 to 11 for location criteria in the Wilton Network Section for other Tariff Classes)	
Country	Network Sections other than the Wilton Network Section	
1	2164, 2171, 2175, 2571, 2761, 2762, 2766, 2768, Appin	Location identifiers refer to the first 4 numbers of the Delivery Station Identifier used by the Service Provider to identify individual Demand Customer and daily metered Delivery
2	2141, 2142, 2143, 2144, 2145, 2147, 2148, 2161, 2162, 2163, 2165, 2166, 2170, 2565, 2750, 2759, 2760, 2765, 2770	
3	2006, 2007, 2015, 2017, 2019, 2020, 2033, 2036, 2040, 2044, 2046, 2050,	

<sup>5</sup> As a guide, the Service Provider will consider a group of End Consumers to be substantially residential where more than 50% (by number) of the group use Energy principally for person, domestic or household purposes.

	2112, 2113, 2115, 2116, 2128, 2135, 2136, 2137, 2138, 2140, 2146, 2151, 2152, 2153, 2157, 2173, 2190, 2193, 2199, 2200, 2204, 2205, 2211, 2212, 2214, 2216, 2217, 2560 <sup>7</sup> , 2566, 2570, 2567, 2747, 2755, 2756, 2777	Points. Location identifiers are listed for existing Delivery Points. <sup>6</sup>
4	2000, 2008, 2009, 2010, 2011, 2018, 2021, 2022, 2031, 2032, 2034, 2035, 2037, 2039, 2064, 2065, 2066, 2067, 2111, 2120, 2122, 2154, 2196, 2208, 2220, 2223, 2224, 2228, 2229, 2231, 2232	
5	2028, 2060, 2076, 2077, 2080, 2085, 2095, 2099, 2100, 2102, 2103, 2780	
6	2250, 2259, 2284, 2285, 2286, 2304, 2308, 2322	
7	2256, 2258, 2260, 2261, 2262, 2263, 2264, 2265, 2294, 2295, 2298, 2303, 2305, 2320, 2323, 2326, 2327	
8	2290, 2300, 2314, 2321, 2324, 2325, 2330	
9	2505-BHP	
10	2500, 2502, 2505, 2526, 2530	
11	2516, 2527	

<sup>7</sup> Excludes Appin - see location classification 1.

<sup>6</sup> The Service Provider shall assign new Delivery Points to location classifications on the basis of 1997 Australia Post postcode boundaries, and where new postcodes must be added to the table, the Service Provider will allocate a locational identifier to new postcode, which is comparable with the existing postcodes.

### 3. Tariff classes and tariff charge components for the reference service

- a) A User must pay the Service Provider all charges applicable to the Haulage Reference Service provided based on the relevant Tariff Class.
- b) The tables below sets out the tariff charge components applicable to each Tariff Class.
- c) In addition, other charges are payable in accordance with the Reference Service Agreement.
- d) Volume Tariffs

Customer Type/Category	Tariff Class	Haulage Reference Service -- Reference Tariff Components
Volume Individual	VI-Coastal VI- Country	Volume Throughput Rate (paragraph 4.1(h)) Fixed Charge (paragraph 4.1(i)) Ancillary Charges (paragraph 4.1(j))
Volume Boundary	VB-Coastal VB-Country	Volume Throughput Rate (paragraph 4.1(h)) Fixed Charge (paragraph 4.1(i)) Ancillary Charges (paragraph 4.1(j))
Volume Residential Distributed Generation Technology	VRT-03 VRT-04 VRT-06 VRT-10	Demand Capacity Rate (paragraph 4.1(a)) Provision of Basic Metering Equipment Charge (paragraph 4.1(g)) Ancillary Charges (paragraph 4.1(j))

- e) Demand Tariffs

Customer Type/Category	Tariff Class	Haulage Reference Service -- Reference Tariff Components
Demand Capacity	DC-1 To DC-11	Demand Capacity Rate (paragraph 4.1(a)) Provision of Basic Metering Equipment Charge (paragraph 4.1(g)) Ancillary Charges (paragraph 4.1(j))
	DC Country	Demand Capacity Rate comprised of: <ul style="list-style-type: none"> <li>• Capacity Distance Rate (paragraph 4.1(b)), and</li> <li>• Pressure Reduction Rate (paragraph 4.1(c))</li> </ul> Provision of Basic Metering Equipment Charge (paragraph 4.1(g)) Ancillary Charges (paragraph 4.1(j))
Demand Throughput	DT	Demand Throughput Rate (paragraph 4.1(f)) Provision of Basic Metering Equipment Charge (paragraph 4.1(g)) Ancillary Charges (paragraph 4.1(j))

Customer Type/Category	Tariff Class	Haulage Reference Service -- Reference Tariff Components
Demand Capacity - 1st Response	DCFR-1 DCFR-6	Discounted Demand Capacity Rate (paragraph 4.1(d)) Provision of Basic Metering Equipment Charge (paragraph 4.1(g)) Ancillary Charges (paragraph 4.1(j))
Demand Major End Customer Throughput	DMT-01 To DMT-05	Fixed Charge (paragraph 4.1(i)) Demand Throughput Rate (paragraph 4.1(f)) Provision of Basic Metering Equipment Charge (paragraph 4.1(g)) Ancillary Charges (paragraph 4.1(j))
Demand Major End Customer Throughput - 1 <sup>st</sup> response	DMTFR-3	Discounted Fixed Charge (paragraph 4.1(e)) Discounted Demand Throughput Rate (paragraph 4.1(e)) Provision of Basic Metering Equipment Charge (paragraph 4.1(g)) Ancillary Charges (paragraph 4.1(j))

## 4. Reference tariffs

### 4.1 Reference service

#### a) Demand Capacity Rate

Customer Type	Tariff Class	Unit Rate – dollars per GJ of Chargeable Demand (CD) per annum (\$/GJ.CD.pa) Period ending 30 June 2021 Prices are real 2020-2021 GST exclusive dollars					
		First 50 GJ of CD	Next 150 GJ of CD	Next 400 GJ of CD	Next 1000 GJ of CD	Next 2000 GJ of CD	Rest of CD
Volume	VRT-03	319.712	299.366	153.586	111.398	87.548	86.912
	VRT-04	527.508	493.940	227.060	172.096	133.379	121.206
	VRT-06	110.784	103.735	60.447	57.803	57.785	57.572
	VRT-10	172.870	161.869	77.912	61.260	55.688	55.311
Demand	DC-1	218.692	204.776	110.967	84.688	74.693	74.643
	DC-2	244.657	241.994	122.326	92.249	70.473	60.465
	DC-3	319.712	299.366	153.586	111.398	87.548	86.912
	DC-4	527.508	493.940	227.060	172.096	133.379	121.206
	DC-5	1,480.034	627.885	328.899	237.179	186.409	143.612
	DC-6	110.784	103.735	60.447	57.803	57.785	57.572
	DC-7	355.704	333.068	178.745	113.038	98.726	87.286
	DC-8	670.082	627.440	328.899	237.179	186.409	143.612
	DC-9	53.795	50.372	39.102	38.973	38.598	38.363
	DC-10	172.870	161.869	77.912	61.260	55.688	55.311
	DC-11	693.844	649.690	340.562	237.179	186.409	143.612
DC-Country	Demand Capacity Rate for DC-Country is comprised of two components of demand charge: (i) the Capacity Distance Rate; and (ii) the Pressure Reduction Rate. See tables Capacity Distance Rate (paragraph 4.1(b)), and Pressure Reduction Rate (paragraph 4.1(c)) below. These charges will be calculated for each Delivery Point and expressed as a single rate \$/GJ.CD.per annum for billing purposes.						

## b) DC Country Demand Capacity Rate, Component 1 – Capacity Distance Rate

Customer Type	Tariff Class	Distance Unit Rate – dollars per GJ of Chargeable Demand per annum per km (\$/(GJ.CD).pa per km) Period ending 30 June 2021 Prices are real 2020-2021 GST exclusive dollars					
		First 50 GJ of CD	Next 150 GJ of CD	Next 400 GJ of CD	Next 1000 GJ of CD	Next 2000 GJ of CD	Rest of CD
Demand	DC-Country	51.380	50.610	22.028	14.685	10.168	7.997

Rates apply per km of the straight line distance from the relevant country Receipt Point rounded up to the nearest 0.5 km as determined by the Service Provider

## c) DC Country Demand Capacity Rate, Component 2 – Pressure Reduction Rate

Customer Type	Tariff Class	Pressure Reduction Unit Rate – dollars per GJ of Chargeable Demand per annum (\$/GJ.CD.pa) Period ending 30 June 2021 Prices are real 2020-2021 GST exclusive dollars					
		First 50 GJ of CD	Next 150 GJ of CD	Next 400 GJ of CD	Next 1000 GJ of CD	Next 2000 GJ of CD	Rest of CD
Demand	DC-Country	18.236	17.963	7.816	5.212	3.608	2.838

## d) Demand Capacity Rates for Discounted DCFR Tariffs

Customer Type	Tariff Class	Demand Capacity Unit Rate – dollars per GJ of Chargeable Demand per annum (\$/GJ.CD.pa) Period ending 30 June 2021
Demand	DCFR-1 DCFR-6	Demand Capacity Rates set out in clause 4.1(a) for the DC-6 tariff less 50%.

## e) Fixed Charges and Demand Throughput Rates for Discounted DMTFR Tariff

Customer Type	Tariff Class	Fixed Charge – dollars per annum Period ending 30 June 2021	Demand Throughput Unit Rates – (\$/GJ) Period ending 30 June 2021
Demand	DMTFR-3	Fixed Charge set out in clause 4.1(i) for the DMT-3 tariff less 50%.	Demand Throughput Rates set out in clause 4.1(f) for the DMT-3 tariff less 50%

## f) Demand Throughput Rate

Customer Type	Tariff Class	Demand Throughput Rate (\$/GJ) Period ending 30 June 2021 Minimum chargeable quantity of 833 GJ/month Prices are real 2020-2021 GST exclusive dollars		
		First 1667 GJ per month	Next 2500 GJ per month	Rest
Demand	DT	3.799	3.517	3.121

Customer Type	Tariff Class	Demand Throughput Rate (\$/GJ) Period ending 30 June 2021 Prices are real 2020-2021 GST exclusive dollars		
		First 41,667 GJ per month	Next 41,667 GJ per month	Rest
Demand	DMT-1	0	0.163	0.153
	DMT-2	0	0.177	0.171
	DMT-3	0	0.311	0.307
	DMT-4	0	0.646	0.604
	DMT-5	0	0.794	0.775

## g) Provision of Basic Metering Charges

Customer Type	Tariff Class		Standing Charge : \$/pa per Delivery Station Charges based on Delivery Point MHQ Period ending 30 June 2021 Prices are real 2020-2021 GST exclusive dollars				
			MHQ<10 GJ/hr	MHQ 10 to < 50 GJ/hr	MHQ 50 to < 100 GJ/hr	MHQ 100 to <1000 GJ/hr	MHQ 1000 GJ/hr and greater
Demand	All Demand Classes	Single Run	6,807	8,444	14,410	18,719	23,975
		Double Run	11,488	14,764	26,696	35,313	45,827
Volume	VRT 03, 04, 06, 10	Single Run	6,807	8,444	14,410	18,719	23,975
		Double Run	11,488	14,764	26,696	35,313	45,827

## h) Volume Throughput Rate

Customer Type	Tariff Class	Volume Throughput Rate (\$/GJ) Period ending 30 June 2021 Prices are real 2020-2021 GST exclusive dollars					
		First 0.63 GJ	Next 0.62 GJ	Next 1.50 GJ	Next 80.75 GJ	Next 333.5 GJ	All additional
Volume Individual	Block size (GJ per month)	First 0.63 GJ	Next 0.62 GJ	Next 1.50 GJ	Next 80.75 GJ	Next 333.5 GJ	All additional
	Block size (GJ per qtr)	First 1.89 GJ	Next 1.86 GJ	Next 4.50 GJ	Next 242.25 GJ	Next 1000.5 GJ	All additional
	VI-Coastal	18.071	5.868	5.581	5.169	4.724	2.753
	VI-Country	17.679	5.694	5.386	4.985	4.532	2.546

Customer Type	Tariff Class	Volume Throughput Rate (\$/GJ) Period ending 30 June 2021 Prices are real 2020-2021 GST exclusive dollars			
		First 20.83 GJ	Next 20.83 GJ	Next 41.66 GJ	All additional
Volume Boundary	Block size (GJ per month)	First 20.83 GJ	Next 20.83 GJ	Next 41.66 GJ	All additional
	Block size (GJ per qtr)	First 62.49 GJ	Next 62.49 GJ	Next 124.90 GJ	All additional
	VB-Coastal	13.731	4.921	4.545	4.401
	VB-Country	13.432	4.775	4.386	4.247

## i) Fixed Charge

Customer Type	Tariff Class	Standing Charge – dollars per annum Period ending 30 June 2021 Prices are real 2020-2021 GST exclusive dollars
Volume Individual	VI-Coastal & VI-Country	41,970
Volume Boundary	VB-Coastal & VB-Country	1,168,510
Demand	DMT-1	189,993,000
	DMT-2	209,830,000
	DMT-3	255,463,000
	DMT-4	473,162,000
	DMT-5	887,179,000



## j) Ancillary Charges

## Ancillary Charges applicable to all Tariff Classes

Period Ending 30 June 2021

Prices are real 2020-2021 GST exclusive dollars

Fee Type	Description	Charge
Hourly charge – non-standard User-initiated requests and queries	<p>The assessment of a User's or Prospective User's requirements, collation of information and provision of a response to a User or Prospective User in relation to non-standard requests and queries. Examples include, but are not limited to:</p> <ul style="list-style-type: none"> <li>customer connection or upgrade inquiries requiring additional investigation by the Service Provider due to the nature of the request; and</li> <li>requests for measurement data additional to data provided in standard reports.</li> </ul> <p>Not applicable to the processing of connections and alterations which fall under Part 12A of the National Gas Rules.</p>	\$153 per hour
Disconnection (and reconnection <sup>2</sup> ) – Volume Customer Delivery Points  Charge applies 1 July 2020 – 30 June 2021	<p>Disconnection of supply to a Delivery Point (by wadding or locking the meter) and where the User also requests that the meter is not to be moved or removed.</p> <p>The charge also covers the cost of subsequent reconnection made in accordance with National Energy Retail Law or National Gas Rules, the Reference Service Agreement, or in other circumstances (at the Service Provider's discretion, acting reasonably) where Delivery Station components and pipework are still installed at the Delivery Point and can be re-energised without alteration or replacement. Reconnection in circumstances other than those described above requires a new connection and a new Request to be made.</p> <p>A request for disconnection is also a request to remove the Delivery Point from the Volume Customer List under the User's Service Agreement.</p> <p>The specific method of disconnection will be at the discretion of the Service Provider to ensure the site is able to be left in a safe state.</p>	\$182 per meter disconnection  Note: \$66 per meter for a wasted visit for disconnection or reconnection <sup>1</sup>
Disconnection – Volume Customer Delivery Points (Charge applies from 1 July 2021)	<p>Disconnection of supply to a Delivery Point (by wadding or locking the meter) and where the User also requests that the meter is not to be moved or removed.</p> <p>A request for disconnection is also a request to remove the Delivery Point from the Volume Customer List under the User's Service Agreement.</p> <p>The specific method of disconnection will be at the discretion of the Service Provider to ensure the site is able to be left in a safe state.</p>	N/A prior to 1 July 2021
Reconnection <sup>2</sup> – Volume Customer Delivery Points  (Charge applies from 1 July 2021)	<p>Reconnection of a disconnected Delivery Point made in accordance with National Energy Retail Law or National Gas Rules, the Reference Service Agreement, or in other circumstances (at the Service Provider's discretion, acting reasonably) where Delivery Station components and pipework are still installed at the Delivery Point and can be re-energised without alteration or replacement.</p> <p>Reconnection in circumstances other than those described above requires a new connection and a new Request to be made.</p>	N/A prior to 1 July 2021
Disconnection & reconnection – Demand Customer Delivery Points	<p>Disconnection for a Demand Customer Delivery Point where the User also requests that the meter is not to be moved or removed.</p> <p>If requested by the User, the charge for disconnection will also include the subsequent costs of reconnection where the Delivery Station components and pipework are still installed at the Delivery Point and can be re-energised without alteration or replacement.</p> <p>Reconnection in circumstances other than those described above requires a new connection and a new Request to be made.</p>	Individually priced

## Ancillary Charges applicable to all Tariff Classes

Period Ending 30 June 2021

Prices are real 2020-2021 GST exclusive dollars

Abolishment <sup>2</sup>	<p>Permanent decommissioning of a Delivery Point, typically including the removal of the meter. A request for abolishment is also a request to remove the Delivery Point from the Customer List under the User's Service Agreement.</p> <p>The specific method of abolishment will be at the discretion of the Service Provider to ensure the site is able to be left in a safe state.</p> <p>Subsequent reconnection of the Delivery Point requires a new connection and a new Request to be made.</p>	<p>\$1038 per meter with a capacity of less than or equal to 25m<sup>3</sup>/hr</p> <p>Note: meters with a capacity of greater than 25m<sup>3</sup>/hr to be individually priced</p>
Special meter reads <sup>2</sup>	<p>For meter reading for a Delivery Point in addition to the scheduled ordinary meter reading comprised in the Reference Service (for instance, when the meter reader makes a special visit to read a particular meter out of the usual meter reading route or schedule). This service must be scheduled by the User with the Service Provider in accordance with the applicable market procedures.</p>	<p>\$11.30 per meter read</p> <p>Note: \$11.30 charge applies per wasted visit<sup>1</sup></p>
Expedited reconnection	<p>Reconnection of a Volume Customer Delivery Point in a shorter time-frame than required under the Applicable Law (typically on the day of the request for reconnection or as otherwise agreed between the User and the Service Provider). The reconnection is performed between 4.00 PM and 7.00 PM on a Business Day. The Service Provider's ability to perform the reconnection on the requested day will depend upon, among other factors, the extent of notice provided by the User (at a minimum, the request must be received prior to 2.00 PM)</p>	<p>\$160 per meter for successful reconnection.</p> <p>Note this is in addition to the charge for disconnection.</p> <p>Note: \$160 charge applies per wasted visit<sup>1</sup></p>

(1) Wasted visit occurs where the Service Provider attends a Delivery Point in response to a User request for a disconnection or reconnection, expedited reconnection or special meter read and where the Service Provider is unable to gain safe or unhindered access to complete the requested activity. A wasted visit charge will be applied in circumstances such as:

- restricted physical access e.g. a locked gate, key required, locked and no answer, security building, obstructed meter, shop closed; or
- unsafe site e.g. presence of a savage dog, site is under construction, or customer refusal to perform the work.

A wasted visit charge will not be applied where:

- the Service Provider is unable to locate the Delivery Point or meter;
- in the case of attendance at the site to perform a disconnection, the meter has already been disconnected or removed by the Service Provider; or
- the Service Provider attends outside of a scheduled appointment time, and as a result is unable to complete the requested activity.

(2) For the reconnection, abolishment and special meter read activities, the User may request that the Service Provider provide an "AM" or "PM" appointment to undertake the activity. There is no additional cost for this request. An "AM" appointment is at any time between 7.00 AM and 11.59 AM and a "PM" appointment is at any time between 12.00 midday and 4.00 PM on a Business Day. Note: Appointments are not available for special meter reads for meters equipped with meter data loggers or radio frequency communications.

The Service Provider's ability to offer an appointment during the requested timeframe will depend upon, amongst other factors, the extent of notice provided by the User. For a reconnection or special meter read, the User must provide a minimum of 2 business days' notice (for example, notice must be given by close of business Monday for the activity to be performed on Thursday). For an abolishment, longer notice periods are required due to the nature of the work to be undertaken by the Service Provider. For all activities, the User's request must include customer name and telephone contact details.

A User may cancel a scheduled appointment by providing at least, one business day's prior notice to the Service Provider. If less notice is provided by the User, the Service Provider may apply the applicable wasted visit charge if the Service Provider attended the Delivery Point to perform the activity

(3) The charges above are for providing the services in accordance with the relevant Applicable Law in force at the 1 July 2021.

(4) Volume Customer Delivery Point and Demand Customer Delivery Point means a Delivery Point which has been assigned to the Volume Tariff and Demand Tariff customer groups respectively.

## 5. Initial Chargeable Demand

### 5.1 Initial Chargeable Demand for Delivery Points existing at 1 July 2020

- a) For existing Delivery Points at the Effective Date that are assigned to a Tariff Class that includes a demand capacity rate charge component (including Delivery Points assigned to the VRT tariff category), the Chargeable Demand from the Effective Date will be equal to the lesser of:
  - i) the Chargeable Demand applicable to the Delivery Point on 30 June 2020; and
  - ii) the amount calculated in accordance with paragraph (b) below
- b) The maximum Chargeable Demand for a Delivery Point existing on the Effective Date in accordance with paragraph 5.1(a) is the larger of the following three values:
  - i) the ninth highest Quantity of Gas withdrawn at that Delivery Point on any one Day between 1 July 2019 and 30 June 2020;
  - ii) ten times the MHQ of that Delivery Point on 30 June 2020; and
  - iii) the MDQ of that Delivery Point on 30 June 2020.
- c) A reduction in Chargeable Demand under paragraph (a) above will not change the current Demand Reset Date (as defined in the Reference Service Agreement) for a Delivery Point and will not be regarded as a reduction request in any future reduction request initiated by the User.