

Energy Support Program



Working with people to save energy *and money* ^

We support people to reduce their energy bills with our free energy program.

We work with people to assess and understand their energy use and identify actions they can take to reduce their bills.

For convenience, appointments are available over the phone.

Support that our energy advisors may provide during an appointment include:

- Receive advice to reduce your energy use
- Find a cheaper energy offer - this could save you hundreds of dollars each year
- Ensure you are receiving the energy concessions you are entitled
- Get assistance from your retailer if you are struggling to pay your energy bill or need to fix a billing error
- Access a debt relief grant or set up an affordable payment plan with your retailer
- Refer you to other support services if needed

Interpreter services are available - please let us know if you need an interpreter when you contact us.

Our Energy Support Program is free for households who are struggling to pay their energy bills.

Over the past 15 years, thousands of households have benefited from the program. Most households save around \$350 off their electricity bills in the first year after our visit.

Uniting is a not-for-profit, community services organisation that's worked alongside local communities across Australia for over 100 years. We deliver a broad range of services in the areas of disability, mental health, crisis and homelessness, financial well-being, early learning and employment.

Get in touch

Call 1800 313 126 **Email** energy@vt.uniting.org

Learn more unitingvictas.org.au

Uniting

