

Jemena Electricity Networks (Vic) Ltd (JEN) Commonly Requested Distribution Services Schedule of charges for 2020 (effective from 1 January 2020)

- a) The following **fee based** and **quoted** services apply throughout JEN's distribution area.
- b) Where a service charge is recorded as **quoted**, JEN will provide a quote for the service.
- c) Business hours are between 7:30 am to 4:00 pm during weekdays.
- d) After hours are those hours that are outside the business hours.
- e) JEN does not schedule distribution services during public holidays.

Application of fixed prices for after hours services:

- f) The fixed prices for after hours service vehicle visits apply to services that are performed after hours without an appointment. Generally the work is scheduled with other planned work. When a customer requires the work to be performed after hours requiring workers to be 'called out'—because no other planned work has been scheduled or the customer has requested the work to be undertaken at a specific time made by appointment—JEN will apply the quoted service process for 'After hours service truck by appointment'.
- g) Where an 'After hours service truck by appointment' is cancelled with or without notice after 3.00 PM:
 - a. either on the day scheduled for the service provision, if that day is a business day, or
 - b. on the preceding business day, when the work is scheduled for a weekend dayJEN will charge the customer the quoted service charge less any material cost included in the quote.

Fee based services – Fee based services are those services for which costs are generally similar and do not vary significantly among customers. The fees represent JEN's average cost of providing the service. The fees shown below have been approved by the Australian Energy Regulator (AER).

Quoted services – Quoted services are those services for which the costs vary significantly depending on the particulars of the service being provided. For quoted services, the AER has placed a cap on the applicable labor rates (inclusive of margins and all overheads):

- i) Unit rate per field worker hour during business hours is \$114.21 (excluding GST).
- ii) Unit rate per field worker hour during afterhours is \$141.36 (excluding GST).
- iii) Unit rate per back office hour is \$92.08 (excluding GST).
- iv) Unit rate per technical officer hour during business hours is \$158.02.
- v) Unit rate per technical officer hour during afterhours is \$184.93.
- vi) Unit rate per engineer hour during business hours is \$205.59.
- vii) Unit rate per engineer hour during afterhours is \$225.07

When a charge is recorded as **quoted**, JEN will apply the above rates. Materials for quoted services are recovered at cost.

Jemena Electricity Networks (Vic) Ltd (JEN)
 Commonly Requested Distribution Services
 Schedule of charges for 2020 (effective from 1 January 2020)

Distribution services		Business Hours		After Hours		
Routine new connections where JEN is the responsible for metering customers < 100 amps						
	Product code	Price excluding GST	Price including GST	Product code	Price excluding GST	Price including GST
Connection – single phase service	ND1PBH	\$631.01	\$694.11	ND1PAH	\$631.01	\$694.11
Connection – three phase service with direct connected metering	ND3PBH	\$817.64	\$899.40	ND3PAH	\$817.64	\$899.40
Connection – three phase service greater than 100 amps requiring current transformer (CT) metering		Quoted	Quoted		Quoted	Quoted
Routine new connections where JEN is not the responsible for metering customers < 100 amps						
Connection – single phase service	NDEXBH	\$631.01	\$694.11	NDEXAH	\$631.01	\$694.11
Connection – three phase service with direct connected metering	NCEXBH	\$817.64	\$899.40	NCEXAH	\$817.64	\$899.40
Connection – three phase service greater than 100 amps requiring current transformer (CT) metering.		Quoted	Quoted		Quoted	Quoted
Temporary Supply						
Single-Phase Temporary supply – overhead supply with coincident abolishment	BTSOBH	\$614.59	\$676.05	BTSOAH	\$614.59	\$676.05
Three-Phase Temporary supply – overhead supply with coincident abolishment	BTSPBH	\$786.48	\$865.13	BTSPAH	\$786.48	\$865.13
Field Officer Visits						
Manual energisation of new premises (fuse insert)	RENPBH	\$38.54	\$42.39	RENPAH	\$61.24	\$67.36
Manual re-energisation of existing premises (fuse insert)	REENBH	\$38.54	\$42.39	REENAH	\$61.24	\$67.36
Manual de-energisation of existing premises (fuse removal)	DEENBH	\$59.46	\$65.41	DEENAH	\$78.08	\$85.89
Temporary disconnect – reconnect for non-payment	RCADBH	\$72.93	\$80.22	RCADAH	\$81.43	\$89.57
Manual special meter read	SPRDBH	\$34.42	\$37.86	NA	NA	NA
Service vehicle visits						
Service vehicle visit	SVTKBH	\$478.95	\$526.85	SVTKAH	\$629.55	\$692.51
Wasted service vehicle visit (not JEN's fault)	WSVRBH	\$444.19	\$488.61	WSVRAH	\$629.54	\$692.49
Fault response (not JEN's fault)	FRNJBH	\$478.95	\$526.85	FRNJAH	\$629.55	\$692.51
After hours service truck by appointment		NA	NA		Quoted	Quoted
Meter installation test						
Retest of types 5 and 6 metering installations for first tier customers	MTALBH	\$405.68	\$446.25	MTALAH	\$667.67	\$734.44

Distribution services	Business Hours		After Hours			
Miscellaneous distribution services	Product code			Product code		
Temporary covering of low voltage mains and service lines		Quoted	Quoted		Quoted	Quoted
Elective undergrounding where an existing overhead service exists		Quoted	Quoted		Quoted	Quoted
High load escorts—lifting of overhead lines		Quoted	Quoted		Quoted	Quoted
Restoration of overhead service cables pulled down by transport vehicles transporting high loads		Quoted	Quoted		Quoted	Quoted
Supply abolishment greater than 100 amps		Quoted	Quoted		Quoted	Quoted
Rearrangement of network assets at customer request, excluding alteration and relocation of existing public lighting services		Quoted	Quoted		Quoted	Quoted
Reserve feeder						
Reserve feeder - \$/kW per annum		\$16.48	\$18.13		NA	NA
Meter data services						
Type 7 metering (meter data service)	MDCH	\$0.660	\$0.73	NA	NA	NA
AMI Meter Charges(per annum per meter) Customers consuming <160 MWh per annum						
Single Phase Non-Off Peak per meter/pa	1PNOP	\$79.64	\$87.60	NA	NA	NA
Single Phase Off-Peak per meter/pa*	1POP	\$79.55	\$87.51	N	NA	NA
Multi Phase Direct Connect per meter/pa	3DCL	\$96.60	\$106.26	NA	NA	NA
Multi Phase CT per meter/pa	3CTL	\$107.67	\$118.44	NA	NA	NA
Remote AMI Metering Services						
Remote meter re-configuration	MECFRM	\$54.49	\$59.94	NA	NA	NA
Remote de-energisation	DEENRM	\$10.42	\$11.46	NA	NA	NA
Remote re-energisation	REENRM	\$10.42	\$11.46	NA	NA	NA
Remote Special Meter Read	SPRDRM	\$0.00	\$0.00	NA	NA	NA
AMI Metering Exit Fees						
Single Phase		\$535.31	\$588.84	NA	NA	NA
Single Phase, Two element		\$537.65	\$591.41	NA	NA	NA
Three Phase Direct Connect		\$565.10	\$621.60	NA	NA	NA
Three Phase CT		\$566.17	\$622.79	NA	NA	NA

¹: *Responsible Person* has the meaning given in the *National Electricity Rules*

Jemena Electricity Networks (Vic) Ltd (JEN)
Public Lighting OMR (operation, maintenance & replacement) charges per annum (effective from 1 January 2020)

Light Type	OMR charge (excluding GST)	OMR charge (including GST)
Mercury Vapour 80 watt	\$55.40	\$60.94
Sodium High Pressure 150 watt	\$102.07	\$112.28
Sodium High Pressure 250 watt	\$103.31	\$113.64
55W Ind	\$69.25	\$76.18
Fluorescent 20 watt	\$69.25	\$76.18
Fluorescent 40 watt	\$69.25	\$76.18
Fluorescent 80 watt	\$69.25	\$76.18
Mercury Vapour 50 watt	\$69.25	\$76.18
Mercury Vapour 125 watt	\$81.44	\$89.59
Mercury Vapour 250 watt	\$99.18	\$109.10
Mercury Vapour 400 watt	\$111.57	\$122.73
Sodium High Pressure 50 watt	\$127.59	\$140.35
Sodium Low Pressure 90 watt	\$108.19	\$119.01
Sodium High Pressure 100 watt	\$139.84	\$153.82
Sodium High Pressure 400 watt	\$137.40	\$151.14
Metal Halide 70 watt	\$142.39	\$156.63
Metal Halide 150 watt	\$226.59	\$249.25
Metal Halide 250 watt	\$222.12	\$244.33
Incandescent 100 watt	\$86.43	\$95.07
Incandescent 150 watt	\$108.04	\$118.84
Sodium High Pressure 250 watt (24 hrs)	\$161.16	\$177.28
Metal Halide 100 watt	\$226.59	\$249.25

Energy Efficient Lights	OMR charge (excluding GST)	OMR charge (including GST)
T5 (2x14W)	\$38.35	\$42.19
T5 (2x24W)	\$43.20	\$47.52
18W LED (including other Cat. P LEDs)	\$25.13	\$27.65
Compact Fluoro 32W	\$33.08	\$36.39
Compact Fluoro 42W	\$37.31	\$41.04

Commercial Offer – Energy Efficient Lights Public Lighting Excluded Services (OMR) Charges

The light types outlined below do not currently have an AER approved OMR charges. Accordingly, Jemena Electricity Network will enter into a commercial contract with public lighting customers for these Jemena approved light types. These charges will apply until such times as an AER approved OMR charges is issued.

Contract Offer - per year		
Light Type*	OMR charge excluding GST	OMR charge including GST
Category V LED, L1 - the LED equivalent for a 150W High Pressure Sodium (HPS)	\$60.94	\$67.03
Category V LED, L2 – the LED equivalent for a 250W High Pressure Sodium (HPS)	\$62.04	\$68.25
Category V LED, L4- the LED equivalent for a 400W High Pressure Sodium (HPS)	\$82.52	\$90.78

*The light types above capture both standard and non-standard (decorative) assets.