



Keeping the lights on in your neighbourhood

As part of our response to COVID-19 we will only perform essential planned works to maintain the safety and reliability of our electricity network or works that help power the community and keep local business running.

We know being without power (even for a short period) is an additional challenge right now, so we are also offering portable batteries to our electricity customers with medical needs during planned outages. If there is a planned outage scheduled in your neighbourhood we will let you know in advance and will give you a call to discuss your individual circumstances.

Read more about the support we are providing to our electricity customers during COVID-19 here:

<https://jemena.com.au/help-and-advice/covid-19#electricity>



Supporting our Customers through COVID-19

Jemena delivers electricity to more than 360,000 residential and business customers across Melbourne's north-west.



Jemena
bringing energy to life